

# **TP ICAP network outage**

**London, November 10**: TP ICAP, the world's largest interdealer broker, suffered a network outage at 4.50pm GMT yesterday. We have been working with our network and hardware providers to resolve the issue.

As of 7am GMT today, significant progress has been made in diagnosing the problem and initiating recovery. It is a network outage and not a cyber-attack.

The incident has impacted the customers across our Tullett Prebon businesses. However, substantially all of ICAP's businesses remain unaffected.

We have informed our regulators and our customers, and any transactions impacted by the outage have been identified and managed accordingly.

The organisation is fully mobilised and working on this as a matter of urgency, and we will provide an update in due course, though we hope to have the issue resolved during the course of today.

### **ENDS**

# **Enquiries:**

#### TP ICAP:

Jamie Dunkley Group Media Relations Director <u>Jamie.dunkley@tpicap.com</u> +44 (0) 20 7200 7524

## **Brunswick:**

Brian Buckley/ Eilís Murphy tpicap@brunswickgroup.com +44 (0) 20 7404 5959

#### **About TP ICAP**

TP ICAP is a global firm of professional intermediaries that plays a pivotal role in the world's financial, energy and commodities markets.

#### **TP ICAP plc**

Level 3
155 Bishopsgate T +44 20 7200 7000
London EC2M 3TQ F +44 20 7200 7678
United Kingdom tpicap.com

Operating through our core businesses, Tullett Prebon, ICAP, PVM, Mirexa Capital, Tullett Prebon Information, ICAP Information Services and PVM Data Services, we create strong networks in person and through technology. We provide comprehensive analysis and insight into market conditions and long-term trends. We combine data, knowledge and intelligence into contextual insight and commercial guidance. By engaging with our clients, and providing innovative products and services, we enable our clients to transact with confidence, facilitating the flow of capital and commodities around the world, enhancing investment and contributing to economic growth.

Our values of honesty, integrity, respect and excellence underpin everything we do.

www.tpicap.com

**TP ICAP plc** 

Level 3 155 Bishopsgate T +44 20 7200 7000 London EC2M 3TQ F +44 20 7200 7678 United Kingdom tpicap.com United Kingdom

tpicap.com